

## Honeywell End-User Five Year Standard Limited Warranty

The Honeywell Television you have purchased is manufactured by SOYO, Inc. an authorized Licensee of the Honeywell brand. Honeywell International Inc. makes no representation or warranties with respect to this product. SOYO, Inc. offers a Five Year Limited Warranty on the Honeywell television to be free from defects in materials and workmanship under normal use during the warranty period and subject to the terms and conditions set forth below, in the continental United State, Hawaii and Alaska. If the Product becomes defective during the warranty period SOYO will, at its option, repair or replace the product. SOYO may use new or reconditioned components or parts to repair the Product, or replace the Product with new or reconditioned Product of the same or functionally equivalent model.

**Honeywell Televisions Standard Limited Warranty:** Subject to the exclusions set forth below: Five years from the purchase date by the original retail purchaser (the "Customer") (except for refurbished or Demo Products which have a separate warranty policy) parts and labor only.

### What is covered by Year:

Year	Coverage	Exclusions
1	Parts & Labor	None
2	Parts & Labor	Panel
3	Parts & Labor	Panel
4	Parts Only	Panel & Labor
5	Parts Only	Panel & Labor

**Return Merchandise Authorization Shipping:** The customer will pay shipping to SOYO and SOYO will pay return shipping back to the customer during the standard warranty period excluding all other fees, duties, taxes, tariffs. It is the customer's responsibility to ship the television in the original package including all packaging materials to properly transport the unit for service. SOYO is not responsible for any damage(s) incurred in shipping to SOYO Service Center.

**Dead on Arrival (DOA):** Customer must contact SOYO within fifteen (15) days of purchase of any Product which is DOA. SOYO will issue a Return Merchandise Authorization (RMA) number to process the replacement. SOYO will replace the DOA unit with a brand new replacement, once the DOA unit has been received at SOYO Service Center. SOYO will cover the shipping cost both ways, in the continental United State, Hawaii and Alaska Only excluding all other fees, duties, taxes, tariffs.

**Shipping Damages:** All shipping damages must be reported to SOYO, Inc. within five (5) business days upon receipt of the Products. SOYO is not responsible for any shipping damages reported after such period.

**Repaired or Replaced Products:** All repaired or replaced parts or Products shall be warranted only for the remainder of the original warranty period.

### Obtaining Warranty Service:

If you purchased a Honeywell Television in the continental United States, or Hawaii and Alaska, you are entitled to warranty service during the warranty period, subject to the terms and conditions set forth within. Service is available for all Honeywell Television Products purchased and located in the continental United States including Hawaii, and Alaska. You must contact SOYO's Honeywell Technical Support Department at (888) 773-4923. A SOYO Technician will attempt to resolve the issue over the telephone. If the issue cannot be resolved over the telephone with troubleshooting techniques, you may be eligible for warranty service. All warranties must be authorized by SOYO prior to service and will result in the issuance of a Return Merchandise Authorization (RMA) number. The RMA number will only be valid for a period of thirty (30) days from date of issue. For televisions with screen sizes of 40 inches or less, you will be required to ship your television to our Service Center. For televisions with screen sizes 42 inches and above, you may be eligible for in home service. Our customer service representative will locate an authorized SOYO service center, provided that your television is located within the geographic territory covered by an authorized SOYO service center. If in home service is not available in your area, you must either take your television to the closest service center location at your own expense, pay for the additional cost that service may charge to transport your television to and from your home, or send the unit to our Service Center for repair. When you return you're Honeywell Television, you must prepay any shipping charges, export taxes, customs duties, and taxes or any other charges associated with the return of the product to SOYO. Additionally you may want to purchase insurance to cover the replacement value of the Product being shipped should in become lost or stolen. When Shipping a Product for service we recommend selecting a

service which you can track the delivery of the Product. All returned Products must be accompanied by the following items: (i) the original shipping and packaging materials, (ii) a brief description of the problem, and (iii) proof of purchase including a copy of the invoice or receipt which shows the date of purchase, model number of the Honeywell Television and name and address of reseller or retailer. SOYO reserves the right to refuse and return, freight collect, Product(s) that are not covered by SOYO warranty; or products delivered to SOYO with an expired RMA number. SOYO will use its best efforts to service Products within thirty (30) days after receipt of the RMA. Once the service is completed, SOYO at its expense will ship via ground carrier and will retain all risk of loss until delivery to the customer's location as evidenced by signature collected by carrier. The customer may designate only one location within the continental United States, Hawaii and Alaska for return shipment. SOYO is not responsible for shipping or other delays beyond their control.

**EXCLUSIONS TO WARRANTY:** This limited warranty does not extend to any product not purchased from Honeywell or Honeywell authorized resellers. This limited warranty also does not extend to any Product that has been damaged or rendered defective (1) due to normal wear and tear; (2) as a result of use of the Product other than for normal intended use, or other misuse, abuse or negligence to the Product; (3) by the use of parts not manufactured or sold by SOYO; (4) by modification of the Product; (5) as a result of service by anyone other than SOYO or a SOYO authorized service provider; (6) improper transportation or packaging when shipping the product; (7) improper installation of third-party products; (8) improper operating environment (including improper temperature and humidity); (9) unusual physical or electrical stress or interference, failure or fluctuation of electrical power, lightning, static electricity, fire, or acts of god. The Limited Warranty Excludes certain components after the first year, please refer to the table below for a complete list of excluded items.

Year	Coverage	Exclusions
1	Parts & Labor	None
2	Part & Labor	Panel
3	Part & Labor	Panel
4	Parts Only	Panel & Labor
5	Parts Only	Panel & Labor

**Other Limitations**

EXCEPT FOR THE WARRANTIES SET FORTH HEREIN, SOYO DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY APPLICABLE LAW ARE LIMITED TO THE TERMS OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SOYO BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO LOSS OF BUSINESS, REVENUE, PROFITS, INFORMATION, DATA OR USE, WHETHER IN AN ACTION IN CONTRACT OR TORT OR BASED ON A WARRANTY, ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE PRODUCT, EVEN IF SOYO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. YOU AGREE THAT REPAIR OR REPLACEMENT, AS APPLICABLE, UNDER THE WARRANTY SERVICE DESCRIBED HEREIN IS YOUR SOLE AND EXCLUSIVE REMEDY WITH RESPECT TO ANY BREACH OF THE SOYO LIMITED WARRANTY SET FORTH HEREIN. IF, DESPITE THE FORGOING LIMITATIONS, FOR ANY REASON SOYO BECOMES LIABLE TO YOU FOR DAMAGES INCURRED BY YOU IN CONNECTION WITH THIS AGREEMENT, THEN THE LIABILITY OF SOYO WILL BE LIMITED TO THE AMOUNT EQUAL TO THE INVOICE AMOUNT PAID BY YOU TO SOYO OR AN AUTHORIZED SOYO RESELLER FOR THE PRODUCT.

The terms and conditions are subject to change without notice. Some states or provinces / jurisdictions do not allow the exclusion or limitation of incidental or consequential damages for consumer Products, and some states or provinces / jurisdictions do not allow limitations on how long an implied warranty last. In such states or provinces / jurisdictions, the exclusions or limitations of this limited warranty may not apply. This limited warranty gives you specific legal rights. You may also have other rights that vary from state to state provinces / jurisdictions. You are advised to consult applicable state and provincial laws for a determination of your rights.

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For more detail information and tips please check [www.honeywellce.com](http://www.honeywellce.com)